



## PATIENT IDENTIFICATION

**IDENTIFY THE RIGHT PATIENT BY USING 2 FORMS OF ID:**

PATIENT NAME

DATE OF BIRTH

**ELIMINATE TRANSFUSION ERRORS BY USING:**

2 PERSON VERIFICATION BEFORE TRANSFUSION

## INFECTION CONTROL AND PREVENTION

**5 MOMENTS OF HAND HYGIENE**

1. BEFORE PATIENT CONTACT
2. BEFORE AN ASEPTIC TASK
3. AFTER A BODY FLUID EXPOSURE
4. AFTER PATIENT CONTACT
5. AFTER CONTACT WITH A PATIENT'S SURROUNDINGS

HAND HYGIENE IS THE SINGLE MOST IMPORTANT THING YOU CAN DO TO PREVENT SPREAD OF INFECTIONS.

**ENVIRONMENTAL CLEANING-WIPES**

**PURPLE TOP:** ROUTINE  
**ORANGE TOP (BLEACH):** TERMINAL, POC DEVICES, EXTENDED CARE  
**WHITE TOP:** SCREENS

KNOW MANUFACTURER'S GUIDELINES FOR CLEANING & MAINTAINING EQUIPMENT

## MEDICATION SAFETY

**RIGHTS OF MEDICATION ADMINISTRATION:**

1. PATIENT
2. MEDICATION
3. DOSE
4. ROUTE
5. TIME
6. DOCUMENTATION

**KNOW THE 6 R'S!**

**MAINTAIN A COMPLETE LIST OF CURRENT MEDICATIONS!**

**LABEL ALL MEDS WHEN REMOVED FROM ORIGINAL CONTAINER**

**REMEMBER TO STAY UP-TO-DATE**  
 ON YOUR ANNUAL EMPLOYEE HEALTH REQUIREMENTS!

**ALWAYS CHECK SUPPLIES & MEDS FOR OUT-DATES!**

**PROTECT YOURSELF AND OUR PATIENTS**  
 WEAR PERSONAL PROTECTIVE EQUIPMENT AS NEEDED

# MISSION: JOINT COMMISSION 2021 / 2022

**IDENTIFY RISKS**

**NO CLUTTER!**  
 FOR FIRE SAFETY, DO NOT USE DOORSTOPS OR BLOCK CORRIDORS

**PAIN MANAGEMENT**

- ASSESS
- INTERVENTION (MED. & NON-MED.)
- EVALUATE (RE-ASSESS)
- DOCUMENT EFFECTIVENESS
- EDUCATE PATIENT

**COMPLETE A SAFE REPORT!**

SAFE

**CLINICAL ALARM SAFETY**  
 MANAGE & RESPOND IN A TIMELY MANNER

## EFFECTIVE COMMUNICATION

**PATIENT HAND OFF**  
 PROVIDE PATIENT'S CURRENT CONDITION

**FASTER CRITICAL TEST RESULTS TO PROVIDERS**

INPATIENT: 30 MINS.  
 OUTPATIENT: 60 MINS.

**LANGUAGE AND CULTURE**  
 BE AWARE OF THE PATIENT'S PREFERRED LANGUAGE FOR DISCUSSING HEALTH CARE.

USE AN INTERPRETER WHEN NEEDED TO COMMUNICATE WITH PATIENTS.

**INVOLVE PATIENTS IN THEIR CARE**  
 A SUPPORT PERSON CAN BE DESIGNATED AND/OR BE PART OF THEIR DECISION-MAKING TEAM

**ASSESS ALL PATIENTS FOR SUICIDE RISKS**

**MAINTAIN A SAFE ENVIRONMENT**  
 (EX: FALLS, SUICIDE RISK, RESTRAINTS, ETC.)

**EMERGENCY CALLS**

SAN MATEO HOSPITAL & CLINICS: DIAL EXT. 2121  
 OFF-SITE CLINICS: DIAL 9-911

BLUE-CARDIAC/RESPIRATORY ARREST	RED-FIRE
GRAY-COMBATIVE PERSON	SILVER-PERSON WITH WEAPON/HOSTAGE SITUATION
ORANGE-HAZMAT RESPONSE TEAM ONLY	YELLOW-BOMB THREAT
PINK-CHILD ABDUCTION	

**THE SUCCESS OF THIS MISSION DEPENDS ON ALL OF US!**